

Criteria for review of Arbitrators:

- A) Number of cases assigned to the Arbitrators during the preceding Financial Year.
- B) Time taken for disposal of the cases.
- C) From the date of appointment, when was the first hearing conducted by the Arbitrator (within 30 days or more), if after 30 days, reasons for the same.
- D) Number of hearings conducted prior to passing of Award/s.
- E) Was the Award passed within timelines or extension was sought for passing the Award (with justifiable reasons for extension).
- F) How many Awards were rectified u/s. 33 of the Arbitration and Conciliation Act, 1996.
- G) Number of Awards challenged in Appellate Arbitration/ Court u/s. 34 of the Arbitration and Conciliation Act, 1996 along with the outcome of the same (i.e., Appellate Award/Court Order passed in accordance to the original Award or against the same).
- H) Reasons for challenging the Award.
- I) Any Negative remarks/observations stated by the Appellate Arbitrators / Court while passing the Appellate Award / Order.
- J) Overall availability of the Arbitrator during the year.
- K) Quality of Awards passed - whether reasoned and speaking Awards passed.
- L) Whether any specific complaint received against the Arbitrator.